



COMPANY QUALITY POLICY

Pangeotek is an independent, multi-disciplinary consultancy providing expert support for the foundation, transport & installation phase of Offshore Wind Farm development and comprehensive technical support and services to the Offshore Geotechnical and Civil Engineering sectors. The company was established in 2018 and is based in Falmouth, Cornwall. UK.

Pangeotek offer a variety of services including, but not limited to, consultancy services pertaining to benchmark drilling standards, contract tender analysis and marine construction for OFW, wide ranging client support, vessel inspection and critical incident analysis.

To achieve this objective, the company will maintain an effective and efficient Quality Management System that meets the needs of the company in pursuit of its primary objectives, the purpose and context of the company, and is based upon the requirements of ISO 9001:2015. As such, the Directors of Pangeotek are committed to the following:

- Strive to satisfy the requirements of all of our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations.
- Acknowledge that the key to success in fulfilling this policy is a total commitment to continuous quality maintenance and improvement across the organisation. This commitment will be effected by working with clients to fulfil their needs and through implementing procedures and processes that are reliable, efficient and economical.
- Comply with all legal requirements, codes of practice and all other requirements applicable to our activities.
- Ensure all employees are aware of the Quality Policy and are committed to the effective implementation of the Quality Management System.
- Recruit employees who are customer-focused and provide all required resources and equipment and ensure that every employee is suitably trained. To encourage staff to develop their knowledge and skills so that they can deliver the best possible service at all times.
- Maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on "risk".
- Carry out continual reviews to facilitate better planning and sharing of best practices which will enable regular updates of our quality system. This is intended to ensure Pangeotek will consistently be able to deliver a service to the satisfaction of all our clients and of which we can be proud.

- Proactively seek feedback from our customers on how well our services meet their requirements and set objectives for continual improvement.
- Analyse the causes of any complaint or problem and take appropriate action to prevent recurrence

This quality policy provides a framework for setting, monitoring, reviewing and achieving our objectives, programmes and targets. The continual improvement of the company's Quality Management System is fundamental to the success of the business and must be supported by all employees as an integral part of their daily work.

In order to ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed to ensure it remains appropriate and suitable to our business and is subject to regular internal audits.

A handwritten signature in black ink, appearing to read 'Lee White', with a horizontal line underneath it.

Lee White
Director/Senior Consultant
Pangeotek Ltd

Last Reviewed 26th May 2023